

# Return NOTE

Dear maschenfein customer,

you have the right to cancel your order **within 30 days after receipt of the goods** without giving any reason.

Please note that we cannot cover the shipping costs for returns and that we are not responsible for the loss of goods on their way back to us. Please **send the goods sufficiently franked and carefully packed** to our return address and enclose this completed return note with your shipment.

The processing time of your return from receipt at our warehouse is about 10 business days. After processing, we will refund you the amount in the same way you chose for your payment. For voucher payments, the voucher used will be reactivated with the refund amount.

**Please note:** If the value of your order as a result of your return falls below the "free shipping limit", we will deduct the shipping costs from the refund amount.

ORDERNUMBER

NAME, FIRST NAME

MANUFACTURER	ITEM DESIGNATION	QUANTITY	REASON FOR RETURN

#### REASONS FOR YOUR RETURN

- |   |                              |                                   |                                |
|---|------------------------------|-----------------------------------|--------------------------------|
| 1 The color seems different than on the website | 3 Arrived too late           | 5 However no time for the project | 7 I don't like the accessories |
| 2 Ordered too much yarn                         | 4 I do not like the material | 6 Ordered the wrong accessories   | 8 Other reason                 |

#### NOTES

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#### Return shipping address

*Feel free to use this label on your package and then frank it sufficiently.*

SENDER

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please  
frank  
sufficiently



TO

Maschenfein GmbH  
c/o Plus H GmbH & Co KG  
Ahornstr. 59  
08525 Plauen  
Deutschland